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1. SCOPE OF INTEGRATED MANAGEMENT SYSTEM

Our core business is in fluid handling. The scope of the IMS is specific to application configuration, repair and sales of heat exchangers, centrifugal separation equipment, wastewater processing technology, filtration, and sanitary flow equipment. Provision of spare parts and field service operation.

2. POLICY

It is our policy to sustain and improve the provision of high-quality products and services; to consider the health & safety of all our employees and others likely to be affected by our operations and to continually improve our environmental performance.

Management representatives with responsibility for elements covered in the IMS are:

Health & Safety – Managing Director

Quality – Service Operations Manager

Environment – Service Operations Manager

The Directors and Managers of Alfa Laval Ltd commit to:

- Implementing and maintaining a robust Integrated Management system which is certified to industry recognised standards including ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018¹.
- Fulfil the organisation's Safety, Health and Environmental compliance and statutory obligations.
- Continually improve the Integrated Management System to enhance performance in Safety, Health, Environment and Quality by setting and monitoring clear measurable QSHE objectives and targets, that are visible to staff, suppliers, sub-contractors, and Customers.
- Communicating individual responsibilities and accountabilities for the Integrated Management System.
- Incorporating the Integrated Management System into our decision making, including the planning, engineering, configuration, procurement, sales and after service support.
- Ensuring staff are empowered to deliver the requirements of our Integrated Management System through the provision of necessary information, instruction, training, supervision, and resources.

In particular we will:

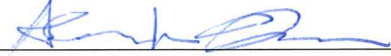
- Provide safe and healthy work conditions for the prevention of work-related injury and ill-health and be prepared for emergencies such as fire and medical emergencies.
- Focus on eliminating hazards and reduce Occupational Health, Safety and Environmental Risks.
- Consult with our employees on matters affecting their health and safety.
- Provide and maintain safe plant and equipment, including field-based equipment.
- Ensure safe practice in connection with the storage, use, manual handling and transport of articles, equipment, and substances.
- Ensure all employees are competent to do their tasks, and to give them adequate training, information, instruction, and supervision.
- Make efficient use of natural resources by, minimising waste and promoting recycling, minimising the environmental impact, for the life cycle (including disposal) of all plant, equipment, and other physical assets under our control, providing sustainable products and services.
- Ensure that all products, materials, and wastes are carefully stored to prevent contamination of land, air and water courses, preventing pollution.

¹ See related documents below: Not exhaustive.



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- Work with contractors, sub-contractors, and major suppliers to ensure that they are aware of this IMS policy statement and that they apply compatible standards, where applicable.
- Ensure that all contractual requirements between us and our Customers are consistently achieved.

Approved by:	Alessandro Bracco	Signed:	
Role:	Managing Director	Date:	1 Apr 2026

Related documents (Not exhaustive)

UK P 010	IMS Manual
UK P 221	Training
UK P 241	Internal audit
UK P 401	Incident Reporting and Investigation
UK P 403	Working at Height
UK P 404	Manual Handling
UK P 406	Safe Isolation
UK P 408	CDM
UK P 409	COSHH
UK P 410	Risk Assessment
UK P 411	Lone Working
UK P 413	Electrical Safety
UK P 414	PUWER
UK P 415	DSEAR
UK P 418	Mobile Lifting Equipment
UK P 419	Permit to Work
UK P 422	Maintenance of Equipment and Fault Reporting
UK P 420	First Aid
UK P 426	PPE
UK P 600	Fire and Emergencies

Comprehensive library of Policies and Procedures can be found here: [IMS Resource Centre - Procedures and Policies](#).